

2938 – Powerline

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| POLICY STATEMENT | The Powerline is a statewide toll-free telephone number that provides healthcare referrals. |
| HISTORY | <p>The Powerline is managed by Healthy Mothers, Healthy Babies Coalition of Georgia. It was established in 1984 as a means of directing pregnant women to prenatal services.</p> <p>Powerline’s mission was expanded in 1989 via a contract with the Georgia Department of Human Resources to assist women and children in accessing Medicaid providers and public health programs.</p> <p>Today, Powerline provides healthcare referrals to any Medicaid, PeachCare and uninsured Georgian.</p> |
| BASIC CONSIDERATIONS | <p>Powerline can assist both English and Spanish speaking customers in gaining accesses to the following services:</p> <ul style="list-style-type: none"> • General practitioners and medical specialists • Dentists • Prenatal healthcare services • Low-cost healthcare resources for the uninsured • Women Infant and Children (WIC) Customer Service • HIV testing sites • Children 1st • Dental, vision and hearing screening facilities • Breastfeeding support • Other healthcare and public health referrals • Completes PeachCare applications <p>The Powerline maintains a database of Georgia’s Medicaid and PeachCare accepting providers. For those not eligible for Medicaid or PeachCare, referrals are made to healthcare providers who offer low-cost or sliding scale fee services.</p> |
| PROCEDURES | <p>To access the Powerline, call 1-800-822-2539 or, in the metro Atlanta area, 770-451-5501 from 8:00 AM to 7:00 PM, Monday through Friday.</p> <p>Clients may call for themselves, or the worker may call on their behalf.</p> <p>More information may be obtained at the following web site:</p> <p>http://www.hmhbga.org/powerline.htm</p> |